

Garden Centre Supervisor

Homeland Westport – Permanent Contract

Aurivo Co-op is a large multi-purpose Co-operative engaged in a wide range of activities including dairy processing, liquid milk distribution, animal feed milling, retail stores, e-commerce, garden centres, livestock marketing and sports nutrition. In Aurivo our values define how we operate, employing over 650 people directly and providing employment for many others in wide range of activities including transport & distribution.

Opportunity

We have an exciting opportunity to join a busy team in our Homeland Store Westport. Reporting to the Homeland Store Manager. You will be essential to the success of the Store. We require a responsible and enthusiastic person with a love of gardening to work in our Garden Centre, handling a wide range of products. The successful person must be able to work on their own but also work as part of a team. Consistently delivering excellent customer service whilst merchandising stock, creating powerful displays, and maintaining the Garden Centre to the highest possible standard.

Key Responsibilities

- To provide a professional, friendly, and efficient service to the Garden Centre's customers, understanding their needs and requirements.
- Maintaining the highest standards of store presentation and cleanliness including shop floor, garden centre and display areas.
- Developing a relationship with nurseries / garden suppliers to avail of constantly changing seasonal offering and trends.
- Delivering sales growth and achieving sales targets.
- Lead the Garden Centre Team
- Plant husbandry and maintenance.
- Delivering excellent customer service to all customers.
- Merchandising stock & creating powerful displays.
- Maintain stock control to ensure fresh offering to customers.
- Maintain & continuously develop excellent levels of product knowledge.
- Managing point of sale processes, including cash, card, and credit transactions.
- Comply with health & safety regulations.
- Flexibility to provide support to all areas of the store.

The ideal candidate will have:

- Will be able to demonstrate a love of gardening and a good general knowledge of gardening industry.
- A qualification in Horticulture in would be advantageous, not essential.
- Work well as part of a close-knit team.
- Must be able to build and maintain customer relationships, delivering an excellent customer experience.
- The ability to work effectively on own initiative and as part of a team.
- Excellent customer focus.
- Strong communication and interpersonal skills and good attention to detail.

How to apply

Application Process:

The company reserves the right to select a shortlist from the applications received. Please forward updated CV to Aurivo Careers (careers@aurivo.ie) by Friday 2nd June 2023.