

A vacancy has arisen in Aurivo Shared Services located in Aurivo House, Finisklin, Co. Sligo for
an

IT Infrastructure Engineer

This is a permanent opportunity

Scope of Operations

Aurivo has the following scope of operations:

1. Head Office in Aurivo House, Finisklin Business Park, Sligo
2. 34 retail stores located across the Northwest of Ireland
3. Feed mill in Ballaghadereen, Co. Roscommon
4. Powdered milk plant in Ballaghadereen, Co. Roscommon
5. Liquid milk plant in Killygordon, Co. Donegal
6. 4 marts located across the Northwest
7. Various distribution hubs located across the Northwest

Key Responsibilities

1. Central role in the support of organisation-wide IT infrastructure which includes:
 - 1.1. Desktop support
 - 1.2. Windows handheld device support
 - 1.3. VMWare environment
 - 1.4. Windows 2003-2012
 - 1.5. Windows AD 2012
 - 1.6. Office 365
 - 1.7. Microsoft Hyper-V
 - 1.8. 45-site MPLS wide area network
 - 1.9. Wireless inter-site networks
 - 1.10. Local networks – switching, routing, VLANs, etc.
 - 1.11. IT Security – all aspects including perimeter, patching, DLP, etc.
 - 1.12. Data backup
 - 1.13. Disaster recovery and business continuity
 - 1.14. Desktop and laptop hardware

- 1.15. 250 mobile devices including 50 handheld terminals
- 1.16. RFID
- 2. Upcoming project work includes:
 - 2.1. Datacentre refresh – hyperconverged solution
 - 2.2. Cybersecurity improvements
 - 2.3. Network and infrastructure monitoring
 - 2.4. ERP

The ideal candidate will have

- 1. Ability to work on own initiative or as directed as part of a team
- 2. Strong hands-on infrastructure engineering experience in the technologies detailed above.
- 3. 3-5 years' experience of IT infrastructure support
- 4. Strong problem-solving skills
- 5. Ability to work under pressure and to demanding timelines
- 6. Ability to lead initiatives and projects
- 7. Ability to achieve assigned annual KPIs
- 8. Work within the Aurivo value system
- 9. Participation in IT out-of-hours support service rota
- 10. Proven track record of managing functional and cross-functional teams
- 11. Excellent oral and written communication and inter-personal skills are required
- 12. A degree in a computing-related discipline

Desired criteria

- 1. Microsoft Certified Professional (MCP)
- 2. Microsoft Certified Systems Administrator (MCSA)
- 3. Microsoft Certified Systems Engineer (MCSE)

Application Process

The company reserves the right to select a shortlist from the applications received
Please forward updated CV to: Ailbhe Carty Ailbhe.carty@aurivo.ie
Closing date Friday 28th December 2018 @ 5pm